

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Black Beck Holiday Park**

### **Introduction**

Black Beck is our 5 star rated holiday park, near Bouth, just south of Grizedale Forest Lake District. It provides the perfect setting for short breaks, extended holidays or those who want to have their own base in a stunning location.

Black Beck holiday park has a wealth of historical character and outstanding natural beauty and is situated amidst an area of mature woodland. The caravan site boasts unrivalled peace and tranquillity as well as an impressive range of local amenities.

The site has holiday homes and lodges owned privately and by Partingtons. The holiday homes are static caravans. The site is accessible for everyone, but with it being in the Lake District the Park does fit in with the surrounding areas.

Onsite there is a country shop, sauna, gym facilities, jacuzzi, launderette and duck pond. You can go on relaxing woodland walks and the park is also cycle friendly.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01229 861274 or email [bb@partingtons.com](mailto:bb@partingtons.com).

### **Pre-Arrival**

- ✚ For full details and maps of how to reach us please see our website, [www.partingtons.com](http://www.partingtons.com). Alternatively, you can plan your journey by car or public transport.
- ✚ You could use a journey planning website, just enter our postcode LA12 8JN, and find the most appropriate route.
- ✚ Black Beck is easy to get to and only an hour or so away from the Fylde coast and Manchester etc.
- ✚ This access statement is available on request in larger font.
- ✚ Our contact centre team make pre-arrival calls to confirm your booking is exact, so from start to finish you have the most relaxing holiday with us. You can call them on 01253 879911.
- ✚ They ensure you bring everything required on arrival, such as bedding if not pre-ordered.
- ✚ They also call ahead to check any needs or requirements, they also ask for your arrival time so we are prepared for your visit.
- ✚ We can't guarantee that all requirements will be met but we will certainly do our best.

### **Car Parking and Arrival**

- ✚ Signage is very clear upon arrival and upon entry into the park.
- ✚ The car park is next to reception and both areas are very well lit. All the facilities are in a close proximity to the car park, which is level and tarmacked.
- ✚ Visitors will be greeted at reception and helped with their queries.

## **Reception**

- ✚ There is access into reception by ramp and steps. The door is wide enough to fit a pushchair or a wheelchair.
- ✚ Reception is well lit both inside and out.
- ✚ Reception is open daily 9.00 a.m until 5.00 p.m.
- ✚ Check in time is from 3.00 p.m.
- ✚ During the day if assistance is needed the reception team will be more than willing to help out.
- ✚ When reception shuts we have a warden on call who will help you at any hour of the night with any queries. You will find the number on the reception door, your caravan keyring and also be given it on arrival.
- ✚ Access to reception is directly from the car park.
- ✚ On arrival at 3.00 p.m. you will receive an arrival pack, with all necessary information for your stay.
- ✚ Free Wi-Fi is available throughout the park.
- ✚ The reception area is very bright and spacious, there is room for wheelchair users to manoeuvre and turn.
- ✚ There is limited seating in reception.
- ✚ The desk has been lowered to cater for all needs and the carpet has a short pile.
- ✚ There is a display unit with local attraction leaflets, bus timetables and information of the surrounding area.
- ✚ We are aware that each customer may have specific requirements, we will try and help in any way we can.
- ✚ We are able to help guests and their luggage to their holiday home if preferred, this is usually used by customers that have travelled without a vehicle.
- ✚ Reception and the rest of the facilities are situated near the entrance of the park.
- ✚ You can see reception upon arrival.
- ✚ The roads around site are tarmac and have speed bumps as we operate a 10mph speed limit.

## **Caravan Holiday Homes**

- ✚ We have static caravans to hire and a lodge. When booking online you can see photos of similar caravans.
- ✚ The caravans are either 4 or 6 berth, with either 2 or 3 bedrooms.
- ✚ All holiday homes have three steps into them and all have a handrail.
- ✚ We allow two dogs at Black Beck, including registered guide dogs in pet friendly accommodation.
- ✚ Next to every caravan is a parking space.
- ✚ Fully serviced pitches for touring caravans and motorhomes.

## **Toilet and Washing Facilities**

- ✚ To make it accessible for everyone, all the toilets are on one level. All doors are double doors making it accessible for wheelchairs or pushchairs.
- ✚ There are toilet and washing facilities on the touring areas. There is a disabled shower and toilet facilities available.

### **Launderette**

- ✚ The launderette is open daily from 9.00am to 4.00pm and is situated near to reception.
- ✚ There are ironing facilities.

### **Shop**

- ✚ There is a country shop near reception.
- ✚ The shop is accessible by wheelchair or pushchair.
- ✚ Here you can find all your household goods and convenient items needed throughout your stay. You can also purchase newspapers.
- ✚ Most items can be reached from a low position, however there are some shelves higher up but we do have assistants in the shop to help with any needs.
- ✚ Staff can offer assistance if required.

### **Leisure Facilities**

- ✚ We have an indoor sauna with a jacuzzi, this is accessible by wheelchair.

### **Grounds and Garden**

- ✚ The park has a large children's play area and adventure playground where children can climb, swing and run around in safety supervised by an adult.
- ✚ The area surrounding the park is ideal for cyclists and walkers of all abilities.
- ✚ The duck pond is a fabulous feature and is home to some rather well fed ducks.

### **Additional Information**

- ✚ To familiarise yourself to all that Black Beck has to offer, a tour can be arranged by our helpful reception team.
- ✚ Our accommodation consists of caravans and a lodge. The park is well lit.
- ✚ Black Beck has a sales ground with many holiday homes available to suit all types of budgets. If you require any further information you can ask at reception when visiting, call or visit [www.partingtons.com](http://www.partingtons.com).
- ✚ Please call us to make requirements for your stay or inform us of any special requirements.
- ✚ If you require further information, please look at our website or get in touch with a member of our Park on 01229 861274 who will be more than happy to assist you in finding answers.

### **Contact Information**

Address: Black Beck Holiday Park, Bouth, LA12 8JN

Telephone: 01229 861274

Email: [bb@partingtons.com](mailto:bb@partingtons.com)

Website: [www.partingtons.com/holiday-parks/black-beck-caravan-park/](http://www.partingtons.com/holiday-parks/black-beck-caravan-park/)

